



Installation guide

For



DS AUTOMOBILES

By

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November 2017

Installation guide for the player

Following your subscription to the DS Store Environmental Sound Design Program, you are going to receive or have just received the player that will allow you to play the DS music inside your DS Store.

This guide will help you and your IT or Network helpdesk to follow the procedure in order to install the player in your DS Store.

STEP 3:



1 I register online, and receive my quote by email



2 I receive my player, upon receipt of the purchase order



3 I install the player, following the instructions of the Installation manual



4 I play the DS music inside my DS Store

What I need to install the player

You will find all the necessary elements for installing the player inside the received package

1 The player



2 The power cord jack



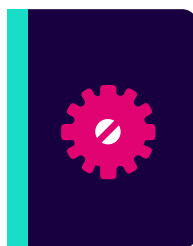
3 The red Ethernet cord



4 The RCA/jack cord



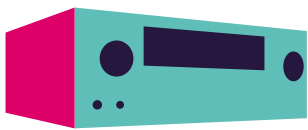
5 This installation guide



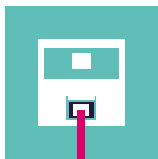
The illustrations shown are for the purpose of explanation and may slightly differ from the actual components contained inside your package.

Where should I install the IP Audio Player?

In order to listen to the musical contents inside your DS Store, the player should be placed:



- 1 Close to the **audio amp**: don't forget the amp will be used by the store manager to switch the music off/on



- 2 Close to the network connection jack (internet access): it could be a **RJ 45 wall jack** or a **network router**

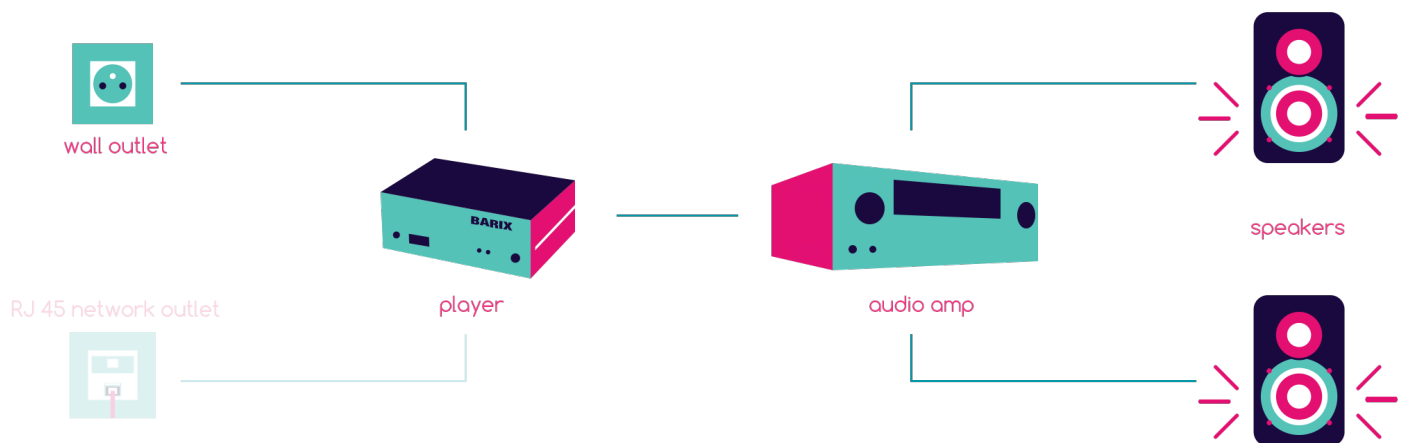


- 3 Close to a **wall outlet** (100/240v ~ 50/60Hz)

Starting the Audio Player

The installation of the audio player is simple, just follow the following steps:

Getting the audio player started:



Important

The player will be shipped to you with the initial contents already uploaded to it. All you will need to do is to plug the player to your audio amp and to a wall outlet. In order to receive the updates, please read the information below.

Step 1 / 2: Connecting the player to the audio amp

On the player side:

Plug the mini Jack 3.5 mm of your RCA cable to the « Audio » output located on the front of your player.



On the audio amp:

Plug the other side of the RCA cable to an input on your audio amp (generally located backward). Do not connect it to a "Phono" input.

Step 2 / 2: Connecting the player to the electricity outlet

Connect the power cable, found in your package, to the « 19V » input at the back of your player, and the other end directly to a wall outlet.

First step is to choose the right socket depending on your country: to do this, remove the plastic cover from the main supply and slide the plug adapter of your country into the main power supply.

The player should turn ON automatically; there is no button to activate.

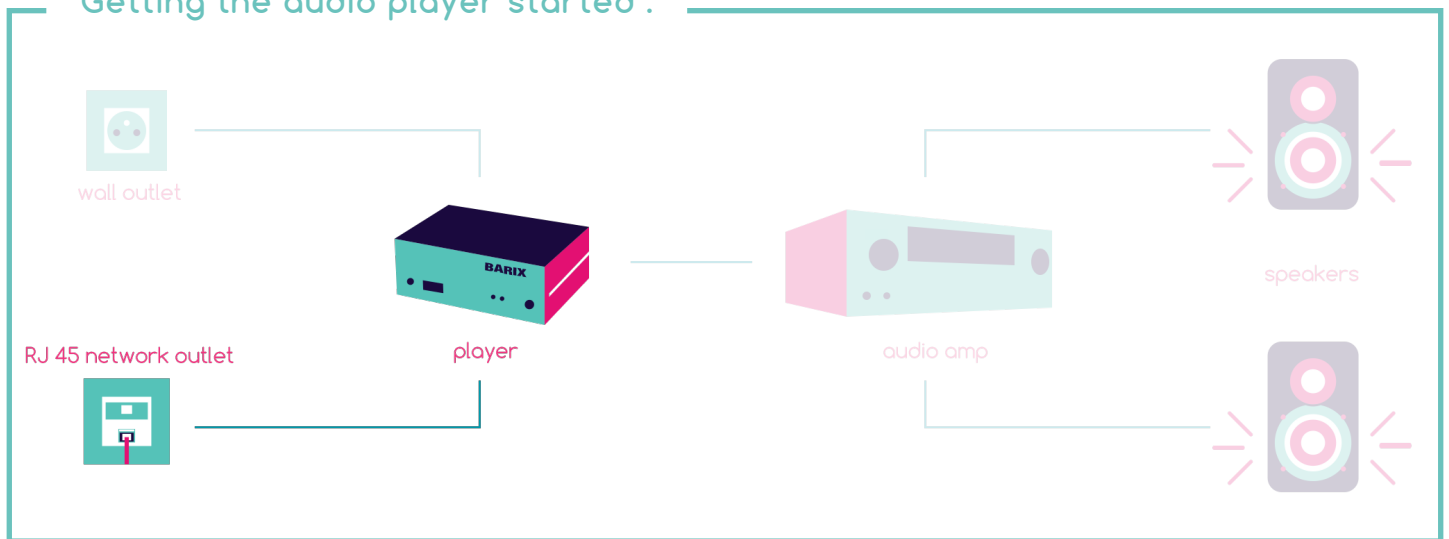
The blue light at the front of the player will turn ON.

Turn your amp ON; the music should start to play in your DS Store.



Managing the updates of the Audio Player

Getting the audio player started :



Step 1 / 2: Opening the ports

Request the help of your IT administrator or network helpdesk to be sure that there is an outgoing Internet access allowing the following port: 443/tcp

You should also make sure that the equipment has an **outgoing** internet access to those addresses: <http://dsmusic.carlipa.online> and <http://vpn.dsmusic.carlipa.online>.

Step 2 / 2: Internet access

Connect your Ethernet RJ45 network cord to the "LAN" input, located on the back of your player, and the other end to the wall outlet (another RJ45 network cord may be used if the one provided is not long enough).



Important

Once you have followed those steps, as the player is sent you pre-configured with the technical information you have given when subscribing online, the updates will be done automatically. If that doesn't seem to be working, please read our FAQ section.

FAQ

Questions about the player

The IP Audio Player is running but I don't have music in my store anymore, what should I do?

The first thing to check is if the Audio Player is running: to check that, you can connect audio headphones in the 3,5" jack connector in the front of the player.



If you hear music, it means the Audio Player is running. The problem is then with the audio system: check cable connections between the player and the amp, the amp source selector (Aux, Tuner, CD) and also the power level of the amp. If the problem still remains, call your audio provider.

If you can't hear any music coming out of the player:

- Check the blue "power" light on the front of the player and the power cable of the player ;
- Check that you are in the time slot for music playing. Outside these hours, the player doesn't play music; as a reminder, the time slot for the music player depends on the time you set when you ordered online. If you want to change those hours, please contact us at ds@sixiemeson.com.

I didn't succeed in installing the player, what should I do?

If you face technical issues during the Audio Player installation, please write at support@carlipa.com and we will answer you within 48 hours.

My player is not working, how do I force the audio synchronization?

To restart the player, the easiest way is to unplug the power cable, wait for 10 seconds and plug the power cable back.

This action will reboot the player and re-synchronize the audio files. After restart, you may wait for a few minutes before the music plays.

The music content of my player is not being updated

The player uses an Internet access to retrieve new audio content from the server (dsmusic.carlipa.online)
If you think the audio content is not being updated, check the following actions:

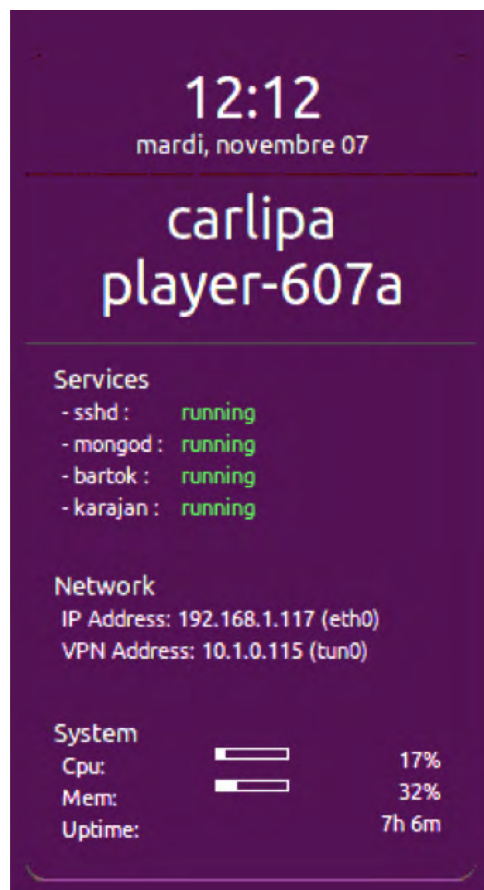
- Force the audio synchronization by restarting the player. Read the previous chapter related to this operation: « how should I restart it? ». The player should synchronize itself within 24 hours.
- After this duration, if the player still has the same content, this could mean that the Internet access is not running properly and the player couldn't reach the music server. In this case, please ask your network provider to check the player's connection to <http://dsmusic.carlipa.online>.

How to monitor the IP Audio Player

If faced with problems concerning the player and if asked by the remote support team you'll be able to manually connect to the player, read its current status and perform the technical troubleshooting solutions. Remember this operation should be exceptional. The DS Music Player System is designed to work in a fully automatic way. The following actions should only be done with the support of a Sixième Son or Carlipa helpdesk.

If the player has a static IP Address (defined by your IT department), it should be written on the top of the equipment.

If the player has a dynamic Address (DHCP) you can easily find this address following this procedure: Connect a screen using VGA or HDMI cable and check the IP addresses like in the example below:



Legal questions

Are all music copyrights included in the annual fee?

Music copyrights related to the using of audio content are included in the monthly/annual fee. However, each DS Store should declare the musical copyright related to the audio broadcasting in the store. This declaration should be done to your local SACEM department.

The SACEM department will bill all the necessary fees (SACEM and SPRE) to your store associated with the broadcasting activity.

How should I declare rights to the SACEM?

Rights should be declared to the county SACEM department by phone, mail or Internet: in your settlement, you should give the information regarding your store location as well as the broadcast start and end dates.

To find the SACEM department that corresponds to your location, check the www.sacem.fr, "réseau regional" tab. You could also find the details regarding your related SACEM department by using French "Pages Jaunes" and by typing SACEM + name of your region or country.



Have a good listening!

If you are having any problem with your audio player, please send us
an email at ds@carlipa.com